

PROJECT EV RETURNS PROCEDURE & POLICY



Thanks for purchasing Project EV.
If you are not entirely satisfied with your purchase, we're here to help.

Please Note

- 1) Project EV offer a 5-Year on-site warranty, and this should be the first point of call to let our engineers attend site.
- 2) Project EV's wholesale partners will not accept any returns without a prior on-site Project EV engineer visit. No stock will be accepted back at wholesale branches until the Project EV warranty procedure has been actioned.
- 3) Project EV will not accept the return of any damaged or faulty stock unless agreed by senior management.
- 4) Any missing or damage items from deliveries must be reported within the first 24 hours of the stocks delivery.

Contact Us

If you have any questions on how to return your item to us, contact us at:
enquiries@projectev.co.uk.